

## **Refer A Friend Programme**

Updated: [27] January 2025

These terms and conditions apply to your access to, and participation in, the Starbucks® Rewards Refer A Friend programme which in the Czech republic is operated by AmRest Coffee s.r.o., located at Walterovo náměstí 329/3, 15800 Praha 5, registered at register court, under the number C 130118, ID No: 28167694 (the "Starbucks") (the "Programme"). These terms and conditions extend and build on the Starbucks® Rewards Terms and Conditions [[Terms and conditions | Starbucks](#)] and Starbucks® Card Terms.

### **ELIGIBILITY**

The Programme is open to all registered users using the Starbucks® [Czechia] Mobile App ("App") who may refer their friends from time to time (the "Referrer"). The friend referred by a Referrer must: (i) not be a current member of Starbucks Rewards®; (ii) have a valid email address to sign up to an account; and, (iii) sign up to the [Starbucks® Czechia] App. Note email addresses associated with any other Starbucks® account in another country will not be valid. A Referrer can only refer a friend who is going to register on the [Starbucks® Czechia] App. This Programme is not targeted towards, nor intended for use by, anyone under the age of 18.

### **REFER A FRIEND PROGRAMME AND PROCESS QUALIFYING FOR A REFER A FRIEND REWARD**

To refer a friend a Referrer must share their unique referral code with their friend which can be located in the Referrer's App.

To qualify for a reward the friend must have:

1. downloaded the Starbucks App;
2. successfully registered for an account and during the registration process inputted the Referrer's referral code into the relevant field headed "Referred by a friend?"; and
3. made a completed purchase of one 'handcrafted drink' by: (i) making a purchase with a Starbucks Card in the App; (ii) paying with another payment method through the App; or, (iii) by scanning or swiping your Starbucks Card or App (or digital membership barcode at the till) and then paying with cash, credit card, debit card or mobile wallet.

Once the friend has completed the steps above the Referrer and their friend will each be awarded 100 Stars into their account towards a reward. Stars are automatically added to the relevant accounts within twenty-four (24) hours of the eligible purchase. Each Star has an individual expiration date of 12 months] from the date awarded to your account. If the Stars do not appear within 24 hours please contact our support team (details below). Stars are non-transferable and cannot be exchanged for cash or other substitutes.

### **REFER A FRIEND PROGRAMME LIMITS**

A Referrer may refer an unlimited number of referrals under the Programme but will only be rewarded for 5 referrals within 12 months. If a Referrer exceeds this limit they will not be eligible for any Stars but the friend will still be awarded the Stars. Rewards renew after 12 months since the first successful reference. A Referrer can access the App to see the number of successful referrals.

### **PROHIBITED CONDUCT**

Neither the Referrer nor the friend may engage in any behaviour intended to game or abuse the Programme. This includes, but is not limited to: (i) creating a fake account; (ii) referring themselves using alternate email addresses; and (iii) using bots or automated systems to generate referrals. If the Referrer or friend are found to be in violation of these terms each will be disqualified from the Programme at Starbucks' sole discretion, and any pending Stars or rewards will be forfeited.

### **MISCELLANEOUS**

By participating in this Programme, as a Referrer or a friend you agree to these terms and conditions. You can read our privacy policy here [[Privacy Policy | Starbucks](#)].

Any changes or modifications will be effective upon posting the revisions to [[Regulations | Starbucks](#)]. Your continued participation in the Programme will confirm your acceptance of such changes or modifications; therefore, you should review these terms and conditions and applicable policies frequently to understand the

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terms and conditions that apply to the Programme. If you do not agree to the amended terms, you must stop participating in the Programme.

Starbucks reserves the right to change, modify, discontinue or cancel the Programme and/or these terms and conditions or any policy, FAQ, or guideline pertaining to the Programme, at any time and in its sole discretion. If the terms are amended, all referrals made prior to the change will be honoured under the terms that were in effect at the time of the referral.

Any dispute arising from these terms and conditions or your access to or participation in the Programme will be governed by the laws of **the Czech republic**.

If any provision or part of a provision of these terms and conditions is unlawful, void or unenforceable, that provision or part of the provision is deemed severable from these terms and conditions and does not affect the validity and enforceability of any remaining provisions.

For any questions or further information, please contact our support team at [\[starbucks.cardcz@amrest.eu\]](mailto:starbucks.cardcz@amrest.eu).